

**RTA CUSTOMER ADVOCACY GROUP
MEETING MINUTES**

August 10th, 2017

8:00am - 9:30am

Wright Stop Plaza – 2nd Floor Multipurpose Room
4 South Main St., Dayton, OH 45402

In the beginning, 10 members were present and several organization were represented. As announced, two new members were expected to join us this morning

Mr. Willie Walker, Human Resources Manager of the Boys and Girls Club and Mr. Warren Dillard- Senior Specialist for Gateway Health.

Mr. Dillard was the only of the two new members to attend this meeting.

Old Business:

The discussion began about Five Rivers Metro.

There was up dated information with Safe Route to Parks Programs by Eric Sourer.

There were monthly telephone conversation meetings with M.V.R.P.C., with the National Parks Recreation Service. There is an ongoing case study. The creation of safe ways to the parks and getting an understanding what is needed to complete their expected goals.

There is a meeting scheduled this next week with the After School Program. This two parted presentation is to do a public engagement session. We are looking at coordinating a “Trade Fair “which includes other organizations that provide City of Dayton services, Such as, The Dayton Police and Fire Department , an Ice Cream truck, grill hot dogs have R.T.A. bus and Park Rangers, for a mass community engagement. A walk is being planned around the neighborhood as well as the park. We will be looking for physical barriers, and put that process into place. We also want to get the children’s dialogue on their concerns and impressions on those barriers that would keep them from going to a certain park, if any.

We want to engage this C.A.G. organization to participate in the venture and to help set up needed goals. Development of accessibility is important, as part of the check list for the public’s safety and methods of overcoming those barriers. It was also mentioned that our parks do have good restrooms, such as the ones at Wesleyan MetroPark.

A point of contact was given for the outreach person known as, “Fireman Tim.”

Two or three tentative dates will be sent to our membership for our participation and support of this Project as well as the City’s Priority Boards.

Continued dialogue on Bus Ticket Sales:

Nathan Owens spoke on disputed student bus ticket sales or bus passes.

Bus passes are available for about five months and even though this program was successful, the popularity of this service fall short because of the dissipation of funding. A request was made by Sinclair Community College to extend the length of time for the usage of the passes for students receiving financial aid. The development of this program saved over 40% profit (\$100.00 per day).

These passes are only sold at the campus bookstore and the students' I.D. must be shown upon pass purchase as well as usage at the time of boarding the bus. Faculty and other Sinclair employees are also eligible to utilize this marketing structure.

These Passes have Bar Coding on them. This is better in assisting in following with the activity of this mechanism and our statistic of RTA usage.

New Business

Continuation of Pass Discussion:

Many are seeking jobs, enrolling as a Sinclair student, and or activity getting to work.

Mr. Dillard stated that his unit is seeking a subsidy program for these residents of a less income status

It was explained that the Pass Program at Sinclair is not for what he is needing but he was reassured that the options that Mr. Dillard is using are the correct contacts for his goal.

More ongoing discussion about the Pass Program continued because as stated, this is a new project, a pilot system that is being tested before this program can be presented too other universities in the Dayton, OH area.

New Member Introduction

Mr. Warren Dillard extended his sincere apology for being a bit tardy at the beginning of our C.A.G. meeting.

He introduced his position at Gateway Health and which is for the senior populous. This is a State of Ohio funded agency, and Mr. Dillard travels

Reaching out to elderly citizens and assisting them with their health needs. His reason for appearing at this meeting is to make contact with the R.T.A. Area and the Kettering Health Network. There are several partnerships involved with the management's focus and goals. Hopefully the regional Transit Authority can become another contact for the transportation needs of our elderly population in this area. This organization, Gateway Health is a mandated Medicate system.

Announcements

October 12, 2017-McCormick Vision Fair Good Will\Easter Seals-9 am to 1 pm

New computerization called IRA (Intelligent Reading Apparatus was displayed at the National Convention of the N. F. B.

This is a computer that fits on a blind person's forehead and literally explains what it sees. It is expensive because it's not approved by the F.D.A. yet however, some funding may be available with the grant provisions made available thru Goodwill\Easter Seals.

Monday, October 16. RTA partnerships with the City of Dayton Police Dept. at Court House Square for Safety Day.

This will be an all-day activity with proper safety instructions for emergency preparedness and much more viable information.

An announcement was made about the issues of updating the RTA's web site with the problems of not displaying current activities. Melony Barber explained who needed to be contacted to rectify this issue.

The Human Service's Levy will be on the ballot this year. There will not be an increase in taxes.

The Dayton Mediation Center is having an anniversary celebration event in Sept. and another event in October. This will be an all-day training

Meeting Adjourned Next Meeting Date: October 12, 2017 8 am.

Respectfully submitted by:

W. M. Sloan-Secretary