

RTA CUSTOMER ADVOCACY GROUP MEETING MINUTES

December 13, 2018

8:00am - 9:30am

Wright Stop Plaza – 2nd Floor Multipurpose Room
4 South Main St., Dayton, OH 45402

The meeting was called to order with the introductions of seven members present and two RTA staff present.

Updates & Reports

Cross County Transit Update – Greene County, OH

Mobility Manager, Shannon Webster, of Greene CATS gave an update on Greene CATS new website found on the Greene County website. They have introduced a new addition to the website for their customers, an interactive trip planning map. The map highlights their flex routes, such as the Red and Orange Routes. This new maps allow customers to see when and where the routes are going and how they intersect with other routes within their system as well as those of RTA's routes. This makes it easier for customers who may live in Greene County and have appointments or jobs in Montgomery County to plan their cross county trips.

The new map also highlights some of the new changes to Greene CATS Red and Orange lines. The Orange line added earlier trips at the Wright State University Student Union stop, 6:10am. This new time point allows customers to arrive at this stop at an earlier time in order to transfer from the RTA Route 1 to get to the Fairborn Five Points area. This new arrival time provides better job access to this area to places such as Allied Industries and PepsiCo. The Red line added weekend trips to Central State University and Wilberforce University.

Shannon Webster also added that customers can buy Greene CATS semester student passes at Clark State beginning next semester.

Greater Dayton RTA – Proposed Service Changes

Greater Dayton RTA Communications Manager, Jessica Olson, informed the group of the upcoming Public Hearing regarding proposed route eliminations and service changes. The northern end of Route 34 and the entire Route 60 would be eliminated and replaced with RTA Connect On-Demand services under the proposed changes. The Public Hearings are set for Monday, January 17th at Wright Stop Plaza. There will be two sessions available for customers and community members to come out and give their feedback. Sessions will be from 11am – 1pm and 5pm – 7pm.

These proposed changes are a result of low ridership and a loss of revenue from the MCO sales tax cut.

CAG member, Frank-Hoppe, asked if those routes are cut, will paratransit customers who live along the route (within $\frac{3}{4}$ of a mile) still pay the \$3.50 fare. It was stated that they would still be eligible for RTA Connect paratransit services, but would now be considered Countywide service. So, they would now pay the \$5.00 countywide fare.

Updates from RTA Staff

The new circulator, The Flyer, recently launched and is extremely popular. RTA has already added a fourth bus into service. The service started with 3 Flyer buses running the route at a time. A fourth bus was added to help with the demand.

Tokens will no longer be accepted after December 31st. RTA has asked to help spread the word to those that may have not heard the news. Token sales have ceased since Feb of 2018.

New Business

No new business.

Next Meeting: Thursday, Feb. 14th, 2019